

Fill Out Odor Complaint Form

Date	Day	Time of the Complaint	Who Complained or approximate location	How was the Complaint Received	Nature of complaint	Action taken to Identify complaint	Response from Chiquita (who/when)	Complaint	Final resolution
5/1/2023	Monday								
5/2/2023	Tuesday	1:10 PM	Landscape Development Inc.	e-mail	Odor	Nancy B drove to the location.	Nancy B drove to the location.	Landscape Development Inc: I can smell the dump 1pm. I could also smell the dump at my kids school as well SCVI	Nancy B. Drove to location and stops, 16, 17,18 no trash odor were detected. All odor control operating properly.
5/3/2023	Wednesday	8:48 AM	Val Verde Resident	Website	Odor	Drove To Val Verde	Steve/Nancy B Drove To Val Verde	Val Verde Resident: Very strong trash odors starting about 8:15am this morning 4 our 5. This is becoming a daily event - we are also smelling landfill gas odors at night usually around 10pm	An odor surveillance was conducted in the Val Verde area at 7:28am and no trash odors were detected. Another odor survey was conducted in the Val Verde area at 9:40am. Very light LFG odor was detected on CCR/Fire Center. All odor control was operating properly.
5/4/2023	Thursday								
5/5/2023	Friday								
5/6/2023	Saturday								
5/7/2023	Sunday	8:58 AM/ 9:41 AM	Val Verde Resident	Text / Website	Odor	N/A	N/A	Val Verde Resident (Steve H) Text: This Morning around 8 AM we started smelling very strong landfill gas odor throughout Val Verde with multiple people complaining. FYI I know you're not in operation on Sunday so here's at least a heads up. Val Verde Resident (Steve H) Website: Smelled light trash odors (2 out of 5) on 5/6 Sat morning 6am, Sun 5/7 there is strong landfill gas or trash odors (4 out of 5) throughout Val Verde noticed by multiple residences in different areas of Val Verde. I texted Steve C, and he replied he is checking into it 2023/05/09 9:41:35 AM	Landfill is closed on Sundays.
5/8/2023	Monday	9:00 AM	Val Verde Resident	Text	Odor	An odor surveillance was conducted	Nancy B completed a survey in the Val Verde area	Val Verde Resident: Are you drilling today it is really bad.	An odor survey was conducted in the Val Verde area at 9:06am. Light LFG odor was detected on CCR/LincolnAve Very light LFG odor on LincolnAve/JacksonSt and LincolnAve/HardingAve. All odor control was operating properly.
5/9/2023	Tuesday	9:41 AM / 9:43 AM	Val Verde Resident	Website / Text	Odor	An odor Survey was conducted in the Val Verde area	Nancy B conducted an odor survey in the Val Verde area.	Val Verde Resident (Steve H) Website: Trash odors yesterday (5/8/23) starting around 6am progressively getting worse until around 10:30am trash odors confirmed by AQMD inspector - this morning at 9am very strong trash odors again throughout Val Verde Val Verde Resident (Steve H) Text: strong trash odors this morning.	An odor survey was conducted in the Val Verde area at 9:48am. Very-Light Trash odor was detected on Central Ave/Lincoln Ave . All odor control was operating properly.
5/10/2023	Wednesday								
5/11/2023	Thursday	9:07 AM - 10:11 AM	Val Verde Residents	Website	Odor	An odor Survey was conducted in the Val Verde area	Nancy B conducted an odor survey in the Val Verde area.	Val Verde Resident (Text): My wife says there's a strong trash odor now 9:06am Val Verde Resident: very strong trash odors this morning starting light around 6am getting very bad at 8am continuing on after 9am now Val verde Resident (Sara): Came home at 8am Thursday May 11 from dropping my child off at school. Chiquita Landfill smelled at a 5/5 of horrible rotten trash. Had to find a mask in my car and cover my face to walk to my house it was that bad. The Chiquita Landfill has been smelling every morning for the past two weeks like this. I just learned about this complaint form. I usually just call AQMD. Val Verde Resident (Natalie): Trash odor heavy smell coming in waves between the wind and settling in my yard. Val Verde Resident (Susie): What is different in these last couple of weeks that the horrid smell is leaving the dump? Please don't say the weather	An odor survey was conducted in the Val Verde area at 9:20am. Very-Light LFG odor was detected on CCR/Lincoln Ave and Buchanan Way/CCR . All odor control was operating properly.
5/12/2023	Friday								
5/13/2023	Saturday	6:08 AM - 9:44 PM	Val Verde Residents	Website/Txt	Odor	N/A	N/A	Val Verde Resident (Darcy) at 6:08am: The landfill smells really bad at my house right now I had to close my windows. It smells worse than the working face like dug up rotten trash. It woke me up. Last night at 2:30am Val Verde Resident (Steven) 8:00pm starting about 8pm with wind blowing from the landfill direction there is a very strong landfill gas odor 5 out of 5. Had to turn my swamp cooler off - guess I will have to sleep with a hot house tonight. Val Verde Resident 8:30 pm there is a really strong landfill gas smell odor throughout Val Verde right now, had to turn my swamp cooler off Val Verde Resident (Susie) 8:36pm The trash is stinking 5-13-2023 sine 7:30 PM it is 8:40 now Val Verde Resident 9:44pm It is insanely bad out right now I have a splitting headache and feel like I need to throw up. If this goes on longer tonight I am going to call 911. It seems that you may have a big issue going on worse then normal.	Odors occurred on Non-Operating hours.

5/14/2023	Sunday	9:46 AM - 9:50 AM	Val Verde Residents	Website/Txt	Odor	N/A	N/A	<p>Val Verde resident: smelling landfill gas odors again this morning</p> <p>Val Verde Resident (Steven) 9:46am Smelling landfill gas odors this morning again, lighter than last night 2-3 out of 5 but enough that I get a headache trying to do my outside chores with my animals. These constant odors are effecting my way of living and health.</p> <p>Val Verde Resident (Susie) 9:50am Same as last night, 5-13-2023.</p>	Landfill is closed on Sundays.
5/15/2023	Monday								
5/16/2023	Tuesday	1:30 AM - 8:36 AM	Val Verde Residents	Website/Txt	Odor	Steve drove to Val Verde	2 Odor Surveys were conducted	<p>Val Verde Resident (Txt) at 1:30am: Lakdfill just woke me up it smells really bad</p> <p>Val Verde Resident (Darcy) at 1:57am: Thank you for waking me up. It is 1:45 am and I was asleep but now I am awake because you canâ€™t keep your smell under control. Your landfill is broken. Your flares are broken. Why is it that while you were under mitigation from AQMD the odors started to cease and was under control for the most part. And now you are no longer under mitigation and now smell every morning and every night like not just bad but really really bad. Why canâ€™t you fix this.</p> <p>Val Verde Resident (Brandi) at 7:39am: it is currently 1:30 am and the smell from the landfill is so bad that it woke me up and I have had to get up in the middle of the night to close all windows. So much for cooling the house down at night ðŸ˜ˆ</p> <p>Val Verde Resident (Darcy) at 8:12 am (Txt): Come on Steve this is getting out of control it smells once again. You are now severely affecting our lives.</p> <p>Darcy Nothing yesterday.</p> <p>Val Verde Resident (Sara) at 8:16am: Got home at 8AM from dropping my child off at school. My car windows werenâ€™t even open and I could smell the rotten stench of trash seeping through into my car. Had to use my jacket to cover my face so I wouldnâ€™t smell it walking to my house. Had to shut all my windows so sadly I wonâ€™t have any cold air coming into my house even though it will be almost 90 degrees today. Had to light candles and turn on my diffusers to get the stench of the landfill out of my house. Nothing is being done to fix this situation. It has been like this almost every morning.</p> <p>Val Verde Resident (Steve H) at 8:19am (Txt): Landfill smelled really really bad last night at 1am and just started smell again about 20 minutes ago, the smell is literally making my family sick. 8:19am.</p> <p>Val Verde Resident (Abigail) at 8:36am: It stinks really awful at my house a lot for the past week and this morning it is making me sick. Why? Please fix this. Are we being poisoned? It feels like it.</p>	An odor survey was conducted in the Val Verde area at 8:15am. Very-Light Chemical odor was detected on Lincoln Ave/Jackson St. A second odor survey was conducted at 10:31am and light LFG odor was detected on Del Valle Rd/Hasley Canyon Rd. All odor control was operating properly.
5/17/2023	Wednesday	8:35 PM - 8:48 PM	Val Verde Residents	Website	Odor	N/A	N/A	<p>Val Verde Resident (Susie) at 8:35 pm: I smell the landfill gas at 8:30 PM WHAT THE HECK?</p> <p>Val Verde Resident (Natalie) at 8:43 pm: Itâ€™s 8:42 pm we can smell the landfill now at our home. Disgusting, headache producing odor</p> <p>Val Verde Resident (Susie) at 8:48 pm This odor is giving me a major headache and upset stomach.</p>	Odors occurred on Non-Operating hours.
5/18/2023	Thursday	7:58 AM - 8:06 AM	Val Verde Residents	Website/Text	Odor	Odor survey conducted in the Val Verde area	Nancy B conducted an odor survey in the Val Verde area.	<p>Val Verde Resident (Steve H) at 7:58 am (Txt): Landfill gas odors coming through Val Verde in waves started about 15 minutes ago.</p> <p>Val Verde Resident (Steve H) at 8:06 am: There was very strong landfill gas odors Wed morning around 8-10am then again in the evening around 8-11pm. The odors are making people physically ill throughout the community, we are not able to go outside, we are not able to cool our houses due to the constant odors in which is turning into a daily problem. This is affecting my family's way of life we cannot live the way we want and have to adjust our lifestyle to avoid the odors coming from a landfill that was promised to be shut down.</p>	An odor survey was conducted in the Val Verde area at 8:04am. Very-Light LFG odors were detected on CCR/Lincoln Ave, Lincoln Ave/Jackson St, CCR/San Martinez Rd, Central Ave/Lincoln Ave, and light LFG odor on Buchanan Way/CCR. All odor control was operating properly.
5/19/2023	Friday								
5/20/2023	Saturday	8:30 PM	Val Verde Residents	Website/Text	Odor	N/A	N/A	<p>Val Verde Resident (Susie) at 8:30 pm: You. Gasses and trash stink is in y neighborhood. Now you have triggered my asthma and a headache</p> <p>Val Verde Resident (Steve H) at 8:30 pm (Txt): just got hit with a really bad odor of landfill gas about 10 min ago. It is choking bad.</p> <p>8:30pm Saturday</p>	Odors occurred on Non-Operating hours.
5/21/2023	Sunday	9:32 AM - 10:24 PM	Val Verde Residents	Website/Text	Odor	N/A	N/A	<p>Val Verde Resident (Steven H) at 9:32am: There was a strong landfill gas odor last night Sat. 5/20 about 8pm, the odor was so strong if made my whole family nauseas with headaches in an instant, as I rushed to turn off our swamp cooler and verify the same odor outside it was coming in waves with the wind. This morning at 9am the same gaseous nauseating odor is back not quite a strong as last night - we are packing up quickly to leave the area so we do not get sick from the odors again. This is no way to live - we are subject to constant foul odors that are making us physically sick and have to adjust our life around what to do when the odors start.</p> <p>Val Verde Resident (Darcy) at 10:24pm (Txt): 10:24pm Sunday It smells like landfill gas really bad in front of my house. And super rotten egg smell</p>	Landfill is closed on Sundays.
5/22/2023	Monday	8:34:00 AM- 11:00 PM	Val Verde Residents	Website	Odor	N/A	N/A	<p>Val Verde Resident (Steven H) at 8:34am: Dealing with landfill gas odors again last night about 8pm went away after an hour then came back even stronger around 11pm, depriving us of enjoying opening the windows and cooling the house at night. This morning at 7:30am the odors are back strong again.</p> <p>Val Verde Resident (Darcy) at 11:00pm: You guys drilling right now it is super strong at 11 pm smells like landfill gas super bad</p>	All odor control was operating properly/ Odors occurred on Non-Operating hours
5/23/2023	Tuesday								
5/24/2023	Wednesday								

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Date	Day	Time of the Complaint	Who Complained or approximate location	How was the Complaint Received	Nature of complaint	Action taken to Identify complaint	Response from Chiquita (who/when)	Complaint	Final resolution
6/1/2023	Thursday								
6/2/2023	Friday								
6/3/2023	Saturday	8:30 - 9:30 AM	AQMD	Text	Odor	N/A	N/A	AQMD: Received 5 odor complaints 2 confirmed.	All odor control was operating properly.
6/4/2023	Sunday	10:54 AM	Val Verde Resident	Website	Odor	N/A	N/A	Val Verde Resident (Steve H) Web: Landfill odors yesterday morning 6/3 from about 8:30 to 11am then again around 9:30pm to 11pm. And it's back smelling again this morning started about 8:45am and continuing from the time of this complaint - This is more than a minor nuisance these constant odors are causing health issues to my family. I have family that cannot visit now because they get headaches, running nose, fatigue, nausea, sore throat when visiting, no symptoms before and it goes away very shortly after visiting	All odor control was operating properly.
6/5/2023	Monday								
6/6/2023	Tuesday								
6/7/2023	Wednesday								
6/8/2023	Thursday	7:39- 8:10 AM	AQMD	In Person	Odor	N/A	N/A	AQMD: Received 5 odor complaints 3 confirmed.	All odor control was operating properly.
6/9/2023	Friday								
6/10/2023	Saturday	11:04 AM	Val Verde Resident	Website	Odor	N/A	N/A	Val Verde Resident (Steve H) Web: We were getting landfill gas odors last night at our house around 9- 11pm. I forgot to log in here but there were AQMD verified trash odors on Thursday morning 6/8/23 around 8am to almost 11am.	All odor control was operating properly.
6/11/2023	Sunday								
6/12/2023	Monday								
6/13/2023	Tuesday								
6/14/2023	Wednesday								
6/15/2023	Thursday								
6/16/2023	Friday	6:30: PM	Castaic Resident	Call	Odor	N/A	N/A	Castaic Resident (Bob Bushard) Call: Trash odor coming from live Oak Development.	All odor control was operating properly.
6/17/2023	Saturday	11:22 PM	Val Verde Resident	Website	Odor	N/A	N/A	Val Verde Resident (Steven Howse) Web: 10pm on Saturday night and there is a very strong trash / landfill gas odor. My whole house reeks of trash as I rushed to turn off my swamp cooler and close all the windows in my house.	Odors occurred on Non-Operating hours.
6/18/2023	Sunday	6:29 AM- 7:07:00 AM	Val Verde Resident	Website	Odor	N/A	N/A	Val Verde Resident (Brandi Howse) Web: The Landfill has been smelling all night and is still smelling this morning at 8:05. It smells like landfill gas. We can not cool our house down with our swamp cooler. This is continually a problem. It is not fair to the members of our community! Val Verde Resident (Darcy) Web: Last night at 11:30pm The Landfill is super super strong for the smell at my house on Lincoln. My entire inside of my house smells like the landfill now because of my swamp cooler. I hope you have guys at the that can fix whatever this is.	Landfill is closed on Sundays.
6/19/2023	Monday								
6/20/2023	Tuesday	7:30 AM	Val Verde Resident	Website	Odor	N/A	N/A	Val Verde Resident (Steve H) Web: very strong trash odor 5 out of 5 at my home this morning started about 8am, rushing to close all my windows- I'm now not able to use climate friendly free cool morning air to cool my house and my family cannot go outside to take care of our morning chores due to the sickening strong trash odor.	All odor control was operating properly.

