| *Date* | *Day* | *Time of the Complaint* | *Who Complained or approximate location* | *How was the Complaint Received* | *Nature of complaint* | *Action taken to Identify complaint* | **Response from Chiquita (who/when)** | **Complaint** | **Final resolution** |
|---|---|---|---|---|---|---|---|---|---|
| 7/1/2022 | Friday | | | | | | | | |
| 7/2/2022 | Saturday | | | | | | | | |
| 7/3/2022 | Sunday | | | | | | | | |
| 7/4/2022 | Monday | | | | | | | | |
| 7/5/2022 | Tuesday | | | | | | | | |
| 7/6/2022 | Wednesday | | | | | | | | |
| 7/7/2022 | Thursday | | | | | | | | |
| 7/8/2022 | Friday | | | | | | | | |
| 7/9/2022 | Saturday | | | | | | | | |
| 7/10/2022 | Sunday | | | | | | | | |
| 7/11/2022 | Monday | | | | | | | | |
| 7/12/2022 | Tuesday | | | | | | | | |
| 7/13/2022 | Wednesday | | | | | | | | |
| 7/14/2022 | Thursday | | | | | | | | |
| 7/15/2022 | Friday | | | | | | | | |
| 7/16/2022 | Saturday | | | | | | | | |
| 7/17/2022 | Sunday | | | | | | | | |
| 7/18/2022 | Monday | | | | | | | | |
| 7/19/2022 | Tuesday | | | | | | | | |
| 7/20/2022 | Wednesday | | | | | | | | |
| 7/21/2022 | Thursday | | | | | | | | |
| 7/22/2022 | Friday | | | | | | | | |
| 7/23/2022 | Saturday | | | | | | | | |
| 7/24/2022 | Sunday | | | | | | | | |
| 7/25/2022 | Monday | | | | | | | | |
| 7/26/2022 | Tuesday | | | | | | | | |
| 7/27/2022 | Wednesday | | | | | | | | |
| 7/28/2022 | Thursday | | | | | | | | |
| 7/29/2022 | Friday | | | | | | | | |
| 7/30/2022 | Saturday | | | | | | | | |
| 7/31/2022 | Sunday | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

| Date | Day | Time of the Complaint | Who Complained or approximate location | How was the Complaint Received | Nature of complaint | Action taken to Identify complaint | Response from Chiquita (who/when) | Complaint | Final resolution |
|---|---|---|---|---|---|---|---|---|---|
| 8/1/2022 | Monday | | | | | | | | |
| 8/2/2022 | Tuesday | | | | | | | | |
| 8/3/2022 | Wednesday | | | | | | | | |
| 8/4/2022 | Thursday | | | | | | | | |
| 8/5/2022 | Friday | | | | | | | | |
| 8/6/2022 | Saturday | | | | | | | | |
| 8/7/2022 | Sunday | | | | | | | | |
| 8/8/2022 | Monday | 9:01 AM | Val Verde Resident off Lincoln ave | ***Text/Call to Hotline*** | Odor | *Complainant did not want a call back.* | *Nancy B. drove back to the west side and working face but detected no odors. Nicole and Cruz drove around the landfill but no odors were detected Complainant did not want a call back.* | Text/Call from Hotline: Val Verde Resident Does Not Want A Call Back Location: Valverde Off Of Lincoln Ave Calling To Complain About The Odor And Smell From The Landfill, Reps Have Been Out And Say They Dont Smell Anything, Its an Ongoing Issue | Light Trash odors were detected on CCR/LincolnAve, Lincoln Jackson, Lincoln/Harding, Buchanan/CCR, and Very-Light trash odors on CCR/San Martinez, Central/Lincoln during our first odor survey conducted at 8:49am. No odors were detected during our second odor survey conducted at 11:03am. All odor control was operating properly. |
| 8/9/2022 | Tuesday | | | | | | | | |
| 8/10/2022 | Wednesday | 11:34 AM | Val Verde Resident | ***Website*** | Odor | ***No option to respond*** | *Nancy B began 2nd odor survey at 11:53am but no odors were detected.* | Complaint Resolution on the website: "There has been trash odors EVERY day except Sunday for the last 2 weeks from about 7am to 10 am - I am not able to cool my house down with the swamp cooler during the coolest part of the day." | No trash were odors were detected during our odor surveys conducted at 8:31am and 11:53am. Trash odors were detected during our 1st odor survey In 3 odor surveillance logs in the past 2 weeks. All odor control was operating properly. |
| 8/11/2022 | Thursday | 1:11 PM | Val Verde Resident | ***Website*** | Odor | ***No option to respond*** | *The complaint was made at 1:11pm. No option to respond.* | Complaint Resolution on the website: This morning there was strong trash odor at my house as well as other areas of Val Verde starting about 7am to a little after 9am. same as it has been every morning" | Very-Light Trash odors were detected on CCR/LincolnAve, Lincoln/JacksonAve, during our first odor survey conducted at 8:18am. No odors were detected during our second odor survey conducted at 10:31am. All odor control was operating properly. |
| 8/12/2022 | Friday | | | | | | | | |
| 8/13/2022 | Saturday | | | | | | | | |
| 8/14/2022 | Sunday | | | | | | | | |
| 8/15/2022 | Monday | | | | | | | | |
| 8/16/2022 | Tuesday | | | | | | | | |
| 8/17/2022 | Wednesday | | | | | | | | |
| 8/18/2022 | Thursday | | | | | | | | |
| 8/19/2022 | Friday | | | | | | | | |
| 8/20/2022 | Saturday | | | | | | | | |
| 8/21/2022 | Sunday | | | | | | | | |
| 8/22/2022 | Monday | | | | | | | | |
| 8/23/2022 | Tuesday | | | | | | | | |
| 8/24/2022 | Wednesday | | | | | | | | |
| 8/25/2022 | Thursday | | | | | | | | |
| 8/26/2022 | Friday | | | | | | | | |
| 8/27/2022 | Saturday | | | | | | | | |
| 8/28/2022 | Sunday | | | | | | | | |
| 8/29/2022 | Monday | | | | | | | | |
| 8/30/2022 | Tuesday | | | | | | | | |
| 8/31/2022 | Wednesday | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

| *Date* | *Day* | *Time of the Complaint* | *Who Complained or approximate location* | *How was the Complaint Received* | *Nature of complaint* | *Action taken to Identify complaint* | **Response from Chiquita (who/when)** | **Complaint** | **Final resolution** |
|---|---|---|---|---|---|---|---|---|---|
| 9/1/2022 | Thursday | | | | | | | | |
| 9/2/2022 | Friday | | | | | | | | |
| 9/3/2022 | Saturday | | | | | | | | |
| 9/4/2022 | Sunday | | | | | | | | |
| 9/5/2022 | Monday | | | | | | | | |
| 9/6/2022 | Tuesday | | | | | | | | |
| 9/7/2022 | Wednesday | | | | | | | | |
| 9/8/2022 | Thursday | | | | | | | | |
| 9/9/2022 | Friday | | | | | | | | |
| 9/10/2022 | Saturday | | | | | | | | |
| 9/11/2022 | Sunday | | | | | | | | |
| 9/12/2022 | Monday | | | | | | | | |
| 9/13/2022 | Tuesday | | | | | | | | |
| 9/14/2022 | Wednesday | | | | | | | | |
| 9/15/2022 | Thursday | | | | | | | | |
| 9/16/2022 | Friday | | | | | | | | |
| 9/17/2022 | Saturday | | | | | | | | |
| 9/18/2022 | Sunday | | | | | | | | |
| 9/19/2022 | Monday | | | | | | | | |
| 9/20/2022 | Tuesday | | | | | | | | |
| 9/21/2022 | Wednesday | | | | | | | | |
| 9/22/2022 | Thursday | | | | | | | | |
| 9/23/2022 | Friday | | | | | | | | |
| 9/24/2022 | Saturday | | | | | | | | |
| 9/25/2022 | Sunday | | | | | | | | |
| 9/26/2022 | Monday | | | | | | | | |
| 9/27/2022 | Tuesday | | | | | | | | |
| 9/28/2022 | Wednesday | | | | | | | | |
| 9/29/2022 | Thursday | | | | | | | | |
| 9/30/2022 | Friday | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |