Date	*Day*	*Time of the Complaint*	*Who Complained or approximate location*	*How was the Complaint Received*	*Nature of complaint*	*Action taken to Identify complaint*	Response from Chiquita (who/when)	Follow-up action	Final resolution
1/1/2021	Friday								
1/2/2021	Saturday								
1/3/2021	Sunday								
1/4/2021	Monday								
1/5/2021	Tuesday								
1/6/2021	Wednesday								
1/7/2021	Thursday								
1/8/2021	Friday								
1/9/2021	Saturday								
1/10/2021	Sunday								
1/11/2021	Monday								
1/12/2021	Tuesday								
1/13/2021	Wednesday								
1/14/2021	Thursday								
1/15/2021	Friday								
1/16/2021	Saturday								
1/17/2021	Sunday								
1/18/2021	Monday								
1/19/2021	Tuesday	4:22pm	Lincoln Resident	***Phone call***	Litter	***Drove***	***Mike H 3:45pm***	I received a phone call from a Val Verde resident regarding litter on Chiquito Canyon Rd. I had seen the litter while doing the odor survey, we had already began the process of closing the working area.	A third party contractor was hired to remove the litter and was scheduled to be there Wednesday morning to collect the litter that escaped our property boundry.
1/20/2021	Wednesday								
1/21/2021	Thursday								
1/22/2021	Friday								
1/23/2021	Saturday								
1/24/2021	Sunday								
1/25/2021	Monday								
1/26/2021	Tuesday								
1/27/2021	Wednesday								
1/28/2021	Thursday	7:36am	Traveler	***Phone call***	Debris	***Drove***	***Steve 7:45am***	Someone driving passed the site noticed some "bolders/rocks" on the roadway of Highway 126 in front of the landfill.	Steve observed the rocks and removed them from the roadway, an email was sent out to all haulers reminding them to have their drivers secure their trucks before exiting the site.
1/29/2021	Friday								
1/30/2021	Saturday								
1/31/2021	Sunday								

Date	*Day*	*Time of the Complaint*	*Who Complained or approximate location*	*How was the Complaint Received*	*Nature of complaint*	*Action taken to Identify complaint*	**Response from Chiquita (who/when)**	**Follow-up action**	**Final resolution**
2/1/2021	Monday								
2/2/2021	Tuesday								
2/3/2021	Wednesday								
2/4/2021	Thursday								
2/5/2021	Friday								
2/6/2021	Saturday								
2/7/2021	Sunday								
2/8/2021	Monday								
2/9/2021	Tuesday								
2/10/2021	Wednesday								
2/11/2021	Thursday								
2/12/2021	Friday								
2/13/2021	Saturday								
2/14/2021	Sunday								
2/15/2021	Monday								
2/16/2021	Tuesday								
2/17/2021	Wednesday								
2/18/2021	Thursday								
2/19/2021	Friday								
2/20/2021	Saturday								
2/21/2021	Sunday								
2/22/2021	Monday								
2/23/2021	Tuesday								
2/24/2021	Wednesday								
2/25/2021	Thursday								
2/26/2021	Friday								
2/27/2021	Saturday								
2/28/2021	Sunday								

Date	*Day*	*Time of the Complaint*	*Who Complained or approximate location*	*How was the Complaint Received*	*Nature of complaint*	*Action taken to Identify complaint*	Response from Chiquita (who/when)	Follow-up action	Final resolution
3/1/2020	Monday								
3/2/2020	Tuesday								
3/3/2020	Wednesday								
3/4/2020	Thursday								
3/5/2020	Friday								
3/6/2020	Saturday								
3/7/2020	Sunday								
3/8/2020	Monday								
3/9/2020	Tuesday								
3/10/2020	Wednesday								
3/11/2020	Thursday								
3/12/2020	Friday								
3/13/2020	Saturday								
3/14/2020	Sunday								
3/15/2020	Monday								
3/16/2020	Tuesday								
3/17/2020	Wednesday								
3/18/2020	Thursday	11:28am	Hotline call	***Text/email***	Odor	***Drove***	***Mike H 11:40am***	I received a text from our complaint hotline at 11:28am: "lincoln avenue Val Verde there is a very bad odor for over an hour" I also received a Text from Larry at 11:27am: "I had just verified 3 complaints of trash odors on Lincoln, complaints were received since 10:07am. Faint trash verified between 10:40am and 11:20am I did not detect any odors by the time I got there at 11:40am.	In addition to there being no odors on our 7:25am odor surveillance, we did not detect any odors at 11:40am when Mike H responded to the complaint. All odor control was operating properly.
3/19/2020	Friday								
3/20/2020	Saturday								
3/21/2020	Sunday								
3/22/2020	Monday								
3/23/2020	Tuesday								
3/24/2020	Wednesday								
3/25/2020	Thursday								
3/26/2020	Friday								
3/27/2020	Saturday								
3/28/2020	Sunday								
3/29/2020	Monday								
3/30/2020	Tuesday								
3/31/2020	Wednesday								