Date	*Day*	*Time of the Complaint*	*Who Complained or approximate location*	*How was the Complaint Received*	*Nature of complaint*	*Action taken to Identify complaint*	**Response from Chiquita (who/when)**	**Follow-up action**	**Final resolution**
4/1/2020	Wednesday								
4/2/2020	Thursday								
4/3/2020	Friday								
4/4/2020	Saturday								
4/5/2020	Sunday								
4/6/2020	Monday								
4/7/2020	Tuesday								
4/8/2020	Wednesday								
4/9/2020	Thursday								
4/10/2020	Friday								
4/11/2020	Saturday								
4/12/2020	Sunday								
4/13/2020	Monday								
4/14/2020	Tuesday								
4/15/2020	Wednesday								
4/16/2020	Thursday								
4/17/2020	Friday								
4/18/2020	Saturday								
4/19/2020	Sunday								
4/20/2020	Monday								
4/21/2020	Tuesday								
4/22/2020	Wednesday								
4/23/2020	Thursday								
4/24/2020	Friday								
4/25/2020	Saturday								
4/26/2020	Sunday								
4/27/2020	Monday								
4/28/2020	Tuesday								
4/29/2020	Wednesday								
4/30/2020	Thursday								

Date	Day	Time of the Complaint	Who Complained or approximate location	How was the Complaint Received	Nature of complaint	Action taken to Identify complaint	Response from Chiquita (who/when)	Follow-up action	Final resolution
5/1/2020	Friday								
5/2/2020	Saturday								
5/3/2020	Sunday								
5/4/2020	Monday								
5/5/2020	Tuesday								
5/6/2020	Wednesday								
5/7/2020	Thursday								
5/8/2020	Friday	9:10am	Steve House	***Text to Mike &Steve***	Odor	*9:25 drove to VV*	Steve at 9:25am	Checked fans and misters. Misters was out of gas, fan were on and working. Steve didn't notice an odor in VV between 9:30 - 9:48am. Checked with ops and scale about any stinky loads; none in the last hour. Found out Ameresco power plant was down from 6:20pm 5/7/20 to 9am today.	Sprayed some deodorizer on the West side and around the working face just in case.
5/9/2020	Saturday	9:55am	SCAQMD	Phone call to Mike H	Odor	*None*	*None*	Received a phone call from Larry Israel Saturday morning at 9:54am. He stated he received two complaints that he verified at both locations. He asked where the disposal location was (cell 6) and if we had anything unusual going on (Ameresco power plant was down) Verified misting system and orchard fans were operational (started at 5am)	Applied deoderizer to west side perimeter road. Ameresco began operating approximately 930am on Sunday, May 10th.
5/10/2020	Sunday								
5/11/2020	Monday								
5/12/2020	Tuesday	9:11am	Val Verde Resident	***Text to Mike &Steve***	Odor	***Drove***	***Mike H 9:25am***	Received a text message from a Val Verde resident on Lincoln " woke up to really strong trash smell this moringat 7:30 had to turn off my swamp cooler it was really nasty what the heck is going on over there!? BTW AQMD verified a "very distinct and strong trash odor" Saturday. I arrived in Val Verde approximately 9:25am, I drove through Lincoln and surrounding streets, through Hasley Canyon and back to the landfill. I did not detect any odors at any time during the survey.	No odors were detected, no actions were taken. Ameresco had on turbine down for an annual service.
5/13/2020	Wednesday								
5/14/2020	Thursday								
5/15/2020	Friday								
5/16/2020	Saturday								
5/17/2020	Sunday	11:30am	Val Verde Resident	***Text to Mike &Steve***	Odor	*Nothing*	*N/A*	Received a text message from a Val Verde resident on Lincoln " woke up to trash smell this morning at 8:30. He texted me at 11:30am	Never got a chance to check on this as the complaint came in 3 hours after the odors occurred on a Sunday.
5/18/2020	Monday								
5/19/2020	Tuesday								
5/20/2020	Wednesday								
5/21/2020	Thursday								
5/22/2020	Friday	8:56am	Val Verde Resident	***Text to Mike &Steve***	Odor	Drove the area	Steve at 8:57am	All mister and fan are on and working, deodoeizer was spray along the West side at 7:15am. We went to VV at 9:13am and check the areas closest to the LF and found no odor for the 20 mintes we were there.	No other action needed as we didn't pick up any odor and all of our equipment for odor control was working
5/23/2020	Saturday								
5/24/2020	Sunday								
5/25/2020	Monday								
5/26/2020	Tuesday	9:16am and 10 or 11pm	Val Verde Resident	***Text to Mike &Steve/ PM complaint was not sent to landfill***	Odor	*Drove*	*Mike H 9:24am*	Received a text from a val verde resident at 9:16am "I've been smelling trash since about 8:15am this morning, the smell is getting stronger." I arrived in Val Verde at 9:24am, I did not smell any odor anywhere in Val Verde. I also drove through Hasley Canyon, no odor there either. I received a phone call from SCAQMD at 10:28am, he said he confirmed 2 fleeting odors on Lincoln and 1 faint but not fleeding odor on Silver around 10:00am. SCAQMD notified us of landfill gas complaints verified at two locations on Lincold aroun 10-11pm.	No odors were detected by landfill staff, drove west side perimeter road, no odors, no actions were taken.
5/27/2020	Wednesday	8:15am and 9:31pm	Val Verde Resident	***Text to Mike &Steve***	*Odor*	***Drove/no response for pm complaint***	***Mike H 8:22am***	Received a text message from a Val Verde resident at 8:15am "the smell was verified at my house yesterday morning then smelling gas is last night which was also verified and I'm smelling trash again this morning" I arrived in Val Verde at 8:22am I smelled a faint trash odor on Chiquito Canyon road, I did not smell an odor on lincoln or at the residence. I asked some people who were walking if they smelled any trash odors and they said no. I did not smell any odors anywhere else in Val Verde. SCAQMD verified trash odors at two locations on Lincoln Received a text at 9:31pm "smelling landfill gas at my house again tonight, had to turn off my swamp cooler as the whole house filled with the nasty landfill smell this is getting ridiculous i dont know what's going on over there." SCAQMD verified landfill gas odors at two residences on lincoln.	Verified all odor controls were running at 5am, deoderizer was sprayed on perimeter road at 6:20am, I drove perimeter road and did not smell an odor. We relocated an orchard fan to control odors in a low canyon.
5/28/2020	Thursday	8:02am	Val Verde Resident	***Text to Mike and Steve***	Odor	***Drove***	***Mike H 8:29am***	Received a text at 8:02am " And another morning smelling trash at my house, AQMD verified the smell at my house yesterday morning and last night and are coming back out today" I arrived in Val Verde at 8:29am, I did not detect any odors, I drove through the neighborhood for approximately 20 minutes. SCAQMD Called and stated they verified 4 complaints, 2 on Lincoln, 1 on cottage grove and one on silver. the odors were very faint.	All odor control systems were operating, located an area with odors and began remediation.
5/29/2020	Friday								
5/30/2020	Saturday								
5/31/2020	Sunday								

Date	Day	Time of the Complaint	Who Complained or approximate location	How was the Complaint Received	Nature of complaint	Action taken to identify complaint	Response from Chiquita (who/when)	Follow-up action	Final resolution
6/1/2020	Monday	8:28am	Lincoln Resident	***Text***	Odor	*Drove*	*Mike H 8:33am*	Received a text from a Val Verde resident on Lincoln "Trash odors again very strong this morning" I arrived in Val Verde approximately 8:30am, I started detecting mild trash odors near Del Valle training center on Chiquito Canyon rd., the odors continued through Lincoln until I got to Taylor St. SCAQMD sent me a text at 10:31am confirming 4 trash odor complaints, 3 on Lincoln and one on Buchannan. Faint distinct trash odors.	All odor control systems were operating, Ameseco was down and FL-100 was also down. FL-100 was back operating approximately 7:30am. The Ameresco turbine was back operating around 3pm.
6/2/2020	Tuesday	9:04pm	Lincoln Resident	*Text*	***Odor***	***None***	***N/A***	Received a text from a Val Verde resident on Lincoln, "Landfill gas smell at my house tonight 9pm" I did not see the text until the next morning.	Drove the site at 7:30am on Wednesday and did not detect any odors.
6/3/2020	Wednesday								
6/4/2020	Thursday	8:04am	Lincoln Resident	***Text***	Odor	***Drove***	***Mike H 8:15am***	Received a text from a Lincoln Resident "Dump smells this morning" I arrived at the residence approximately 8:15am, I detected a strong trash odor there and the surrounding areas.	All odor control systems were operating properly, drove the perimeter road and did not detect any trash odor. Spoke to operators and they did not notice any unusually odorous loads.
6/5/2020	Friday								
6/6/2020	Saturday								
6/7/2020	Sunday								
6/8/2020	Monday								
6/9/2020	Tuesday								
6/10/2020	Wednesday								
6/11/2020	Thursday								
6/12/2020	Friday	8:08am	Lincoln Resident	***Text***	Odor	***Drove and walk W***	***Steve C 8:12am***	Received a text from a Val Verde resident on Lincoln. Trash odors. I dove through town and then parked on Madison and walk around the area. I smelled the landfill by the Del Val Training location but nothing in the town or by Lincoln for the 20 minutes I was there.	All odor control systems were operating properly, and I drove the perimeter road and did not smell any trash odor. Operators did not notice any unusually odorous loads and all fans but one were working.
6/13/2020	Saturday								
6/14/2020	Sunday								
6/15/2020	Monday	8:12am	Lincoln Resident	***Text***	Odor	***Drove***	***Mike H 8:23am***	Received a text from a Lincoln Resident: "smelling at my house today" I arrived in Val Verde approximately 8:23am, I smelled a faint trash odor near del Valle training center. I did not smell the odor at the residence or anywhere else in Val Verde. Larry Israel from SCAQMD stated he smelled 3 trash odor complaints received and vrified before 9:30am (lincoln and Buchanan)	All odor control systems were operating properly, no odors were noticed on site. We applied a load of deodorizer around the working area and the perimeter road.
6/16/2020	Tuesday								
6/17/2020	Wednesday	8:10am	Lincoln Resident	***Text***	*Odor*	***Drove***	***Mike H 8:25am***	Received a text from a Lincoln Resident: "Smeling strong trash odors from 7:45am at my house as well as multiple places around Val Verde" Steve Cassulo was there on odor patrol around 7:15am and did not smell anything. I arrived in Val Verde about 8:25am, I did not detect any odors during my drive. AQMD notified me at 943, they received 7 odor complaints of trash between 8-9am, 2 of them were confirmed.	All odor control systems were operating properly, no odors detected on site, Ameresco was down since the day before and started up again this morning around 10am.
6/18/2020	Thursday								
6/19/2020	Friday	7:42am	Lincoln Resident	***Text***	Odor	***Drove***	***Cruz 8:10am Mike H 8:25am***	Received a text from a Lincoln Resident: "I was jarred awake this morningat 6:30am to my whole house smelling like landfill trash because I decided to leave my swamp cooler on overnight. It still stinks but not as bad. Cruz arrived in Val Verde at approximately 8:10am, he did not detect any odors. I arrived in Val Verde approximately 8:25am I did not detect any odors.	All misters and fans were operating, no on site odors.
6/20/2020	Saturday								
6/21/2020	Sunday								
6/22/2020	Monday	8:43am	Lincoln Resident	***Text***	Odor	***Drove***	***Mike H 8:31am***	Received a text from a lincoln Resident: "Had landfill gas odors last night and really bad trash odors this morning started about 7:20am" I arrived in Val Verde approximately 8:31am, I detected trash odos at the residence and on Lincoln. AQMD received 4 complaints between 8-830 with two confirmed.	All odor control was operating properly, I made some adjustments to the locations and run times.
6/23/2020	Tuesday	9:01am	Lincoln Resident	***Text***	Odor	***Drove***	***Mike H 9:25am***	Received a text from a Lincoln Resident: "smells here again today started over an hour ago" "it also smelled last night" I arrived in Val Verde approximately 9:25am, I did not smell anything at the residence but I did notice a faint odor at the corner of Madison and Lincoln. AQMD confirmed trash odors at 2 locations after 8am.	Ameresco was down on Monday night at 9:30pm, they were back up on Tuesday at 12:00pm, all odor control systems were working properly.
6/24/2020	Wednesday								
6/25/2020	Thursday								
6/26/2020	Friday								
6/27/2020	Saturday								
6/28/2020	Sunday								
6/29/2020	Monday								
6/30/2020	Tuesday								